

TROUBLESHOOTING

Symptom	Possible Cause	Troubleshooting
Antenna unit does not scan for satellites.	No power to antenna unit.	Make sure antenna unit is connected to power inserter. Make sure power supply is plugged in and connected to power inserter.
Antenna unit scans but no picture on TV.	Improper connections made.	Make sure antenna unit is connected to power inserter, and power inserter is plugged in. Make sure powered receiver is connected to TV and the power inserter.
Antenna unit scans but does not find satellites.	Line of sight obstruction.	Move antenna unit to have a clear view of the southern sky. Start a new scan.
Picture on TV goes in and out.	Temporary obstruction of signal.	Heavy rain or snow may cause loss of signal. Reception will improve as weather clears. Make sure nothing is temporarily blocking view to the southern sky (like tree branches blowing in the wind).

LIMITED WARRANTY

KING One Pro Satellite Antennas are thoroughly inspected and tested before leaving the factory, and are covered by the following limited warranty from the date of original purchase:

- Two-year parts warranty: The customer is not responsible for the cost of replacement parts if the original part is determined to be defective under the terms of the warranty. The customer is responsible for the cost of replacement parts after two years.
- One-year labor warranty: The customer is not responsible for labor costs to repair unit if labor is performed within the labor warranty period. The customer is responsible for all labor costs after one year.

Only KING and certified dealers may perform warranty evaluations and repairs. Depending upon the problem, KING may authorize a dealer to perform the necessary repairs. Any warranty labor outside of that performed at the factory is not covered unless 1) the product has been installed by an authorized dealer/installer or OEM manufacturer and 2) the dealer/installer receives prior authorization to perform the repair.

A certified dealer must not perform any repair without first contacting KING for a Service Order Number. KING will advise the dealer on how to proceed with any repairs.

Should any trouble develop during the warranty period, contact KING at (952) 345-8147. You must contact KING before the warranty period expires. The customer must supply proof of purchase (such as a dated sales receipt) when requesting warranty service. If the customer cannot supply proof of purchase, warranty period shall start 30 days after date of manufacture.

If it is determined that the unit needs to be returned to KING, customer must return COMPLETE product, freight prepaid, to:

KING, 11200 Hampshire Avenue South, Bloomington, MN 55438-2453.

If inspection shows the trouble is caused by defective workmanship or material, KING will repair (or at its option, replace) without charge.

When returning product, KING will supply an RMA number (Return Merchandise Authorization). This number must be clearly written on the box. Failure to clearly write RMA number on box may result in delays in processing claim. Along with product, customer should include in the box: his/her name, address, daytime phone number, proof of purchase and description of the problem.

This warranty does not cover installation and external wiring, or remanufactured units. This warranty does not cover damage caused by the use of an accessory other than a KING accessory designed for the product. This warranty is not transferable from the original owner.

Due to the expanding and changing TV market, KING cannot be held responsible for changes made to satellite services. Software updates to address such issues are not covered under warranty.

This warranty also does not apply where:

- The product has been abused, misused, improperly installed or improperly maintained.
- The product has been used with an accessory other than a KING accessory designed for the product.
- Repairs have been made or attempted by others that are not certified by KING to do such repairs.
- Repairs are required because of normal wear and tear.
- Alterations have been made to the product.
- The product or any associated component has been opened without authorization or disassembled to any degree.
- Damage has been caused by power washing.
- Circumstances beyond the control of KING cause the product to no longer operate correctly.
- Customer is not the original owner.


In no event shall KING be liable for any indirect, incidental, or consequential damages from the sale or use of the product. This disclaimer applies both during and after the term of this warranty.

KING disclaims liability for any implied warranties, including implied warranties of "merchantability" and "fitness for a specific purpose," after the term of this warranty.

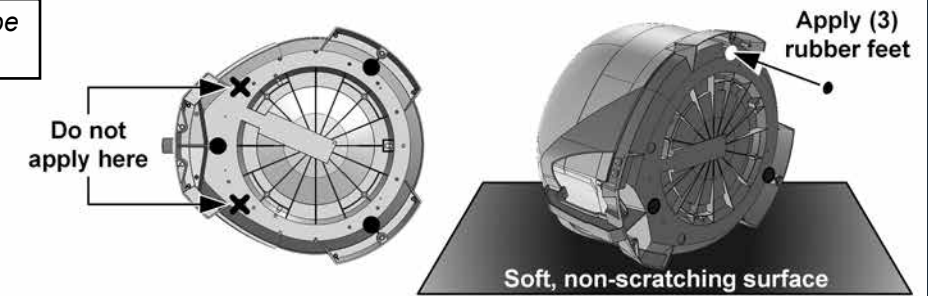
This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This Quick Reference Guide is for DIRECTV® customers with non-SWM receivers, and DISH® customers with Wally®, ViP®211z, 211k, 211, or 411 receivers.

If you have a DIRECTV SWM receiver, a Bell™ receiver, or a DISH receiver not listed above, please access the KING One Pro manual at kingconnect.com/support.

1  Do not apply rubber feet if you will be roof-mounting the antenna unit.

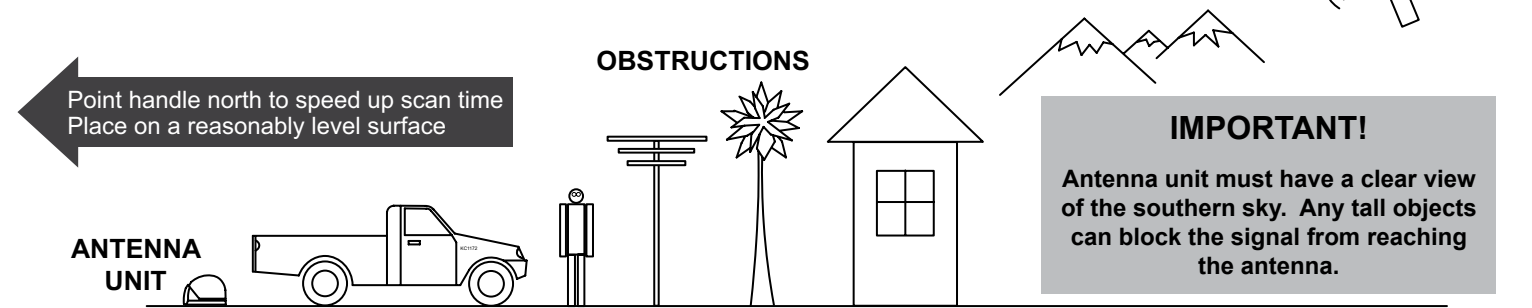
Lay the unit on a soft, non-scratching surface, and apply the (3) rubber feet.



2 Place antenna unit in a location to scan for satellites.

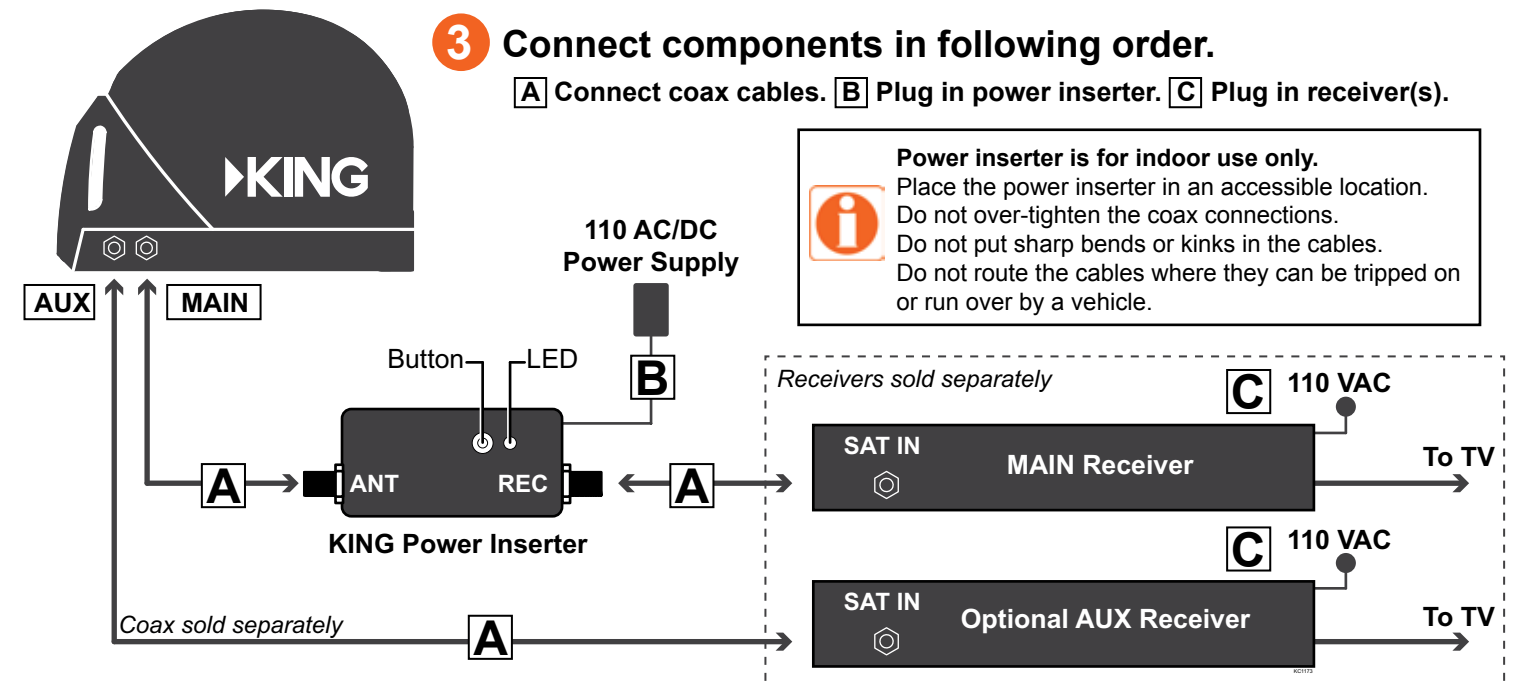
Place the antenna unit on a stable and reasonably level surface with a clear view of the southern sky.

When placing the antenna unit in position, be sure surface is dry and free of loose dirt or sand.



3 Connect components in following order.

A Connect coax cables. **B** Plug in power inserter. **C** Plug in receiver(s).



Power inserter is for indoor use only.
Place the power inserter in an accessible location. Do not over-tighten the coax connections. Do not put sharp bends or kinks in the cables. Do not route the cables where they can be tripped on or run over by a vehicle.

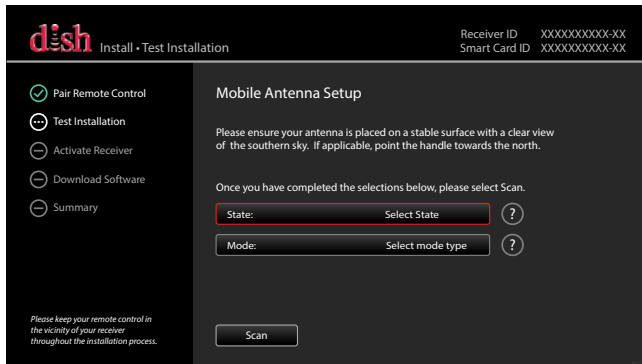
Receivers sold separately

Coax sold separately

4 Make sure your TV is on the correct input from your receiver.

If the Mobile Antenna Setup screen does not appear on your TV, check TV input by pressing Source/Input button located on your TV or TV's remote.

DISH



Wally receiver screen shown. Other receiver screens will vary.



First time use: You may get other screens prompting you to do things before the Mobile Antenna Setup screen appears (such as instructions on pairing your remote to the receiver).

On subsequent use, if the Mobile Antenna Setup screen does not appear: Unplug the receiver for 10 seconds, and then plug back in. (It may take several minutes for screen to appear.)

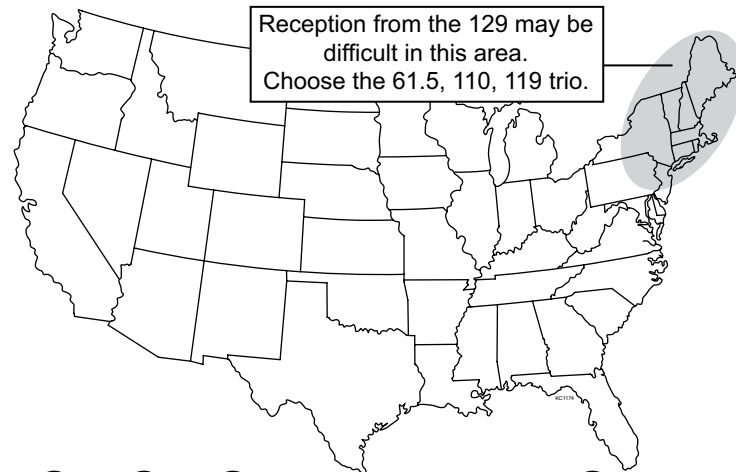
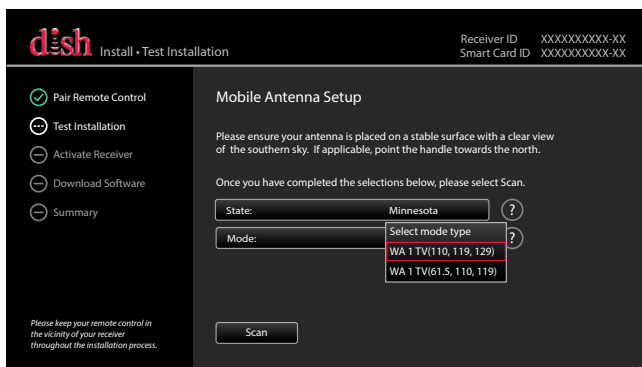
5 Follow the on-screen instructions to perform a scan.

The mode type may not be present on all receivers (see sample screen below).

The 110, 119, 129 trio will work for most of the country.

The antenna unit may have trouble locking onto the 129 when in the northeastern United States (you can use the Dish Diagnostics Screen after a scan to check this).

If the antenna unit does not lock onto the 129, choose the 61.5, 110, 119 trio.
Any programming from the 129 will not be available when using the 61.5, 110, 119 trio.



When scan is complete:



NEW UNACTIVATED RECEIVERS:

The on-screen instructions will guide you through an initial setup and activation procedure (more detailed instructions available in on-line manual - see kingconnect.com/support). Upon completion, you will need to call a DISH mobile antenna specialist at **1-800-963-DISH (3474)** to activate your receiver.

ACTIVATED RECEIVERS: Watch TV. Enjoy!

If you are a Bell customer, please see the KING One Pro manual for Bell on-line at kingconnect.com/support.

Bell TV

4 Make sure your TV is on the correct input from your receiver.

If your receiver screen does not appear on your TV, check TV input by pressing Source/Input button located on your TV or TV's remote.

DIRECTV

Configure your receiver as follows:

Switch Type: Multi-switch Dish Type: 3-LNB (18"x20") or 18x20" Triple-sat LNB

Make this one-time setting in the receiver's satellite setup menu.

5 The power inserter LED will pulsate orange and flash blue while powering up (this will take about 10 seconds).

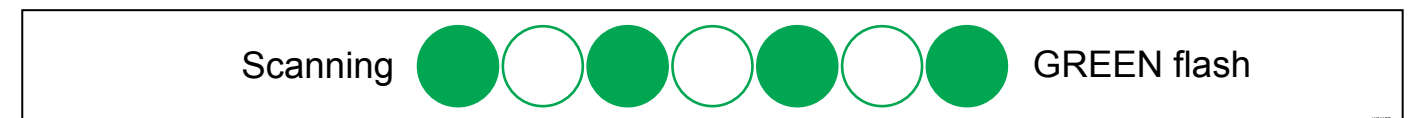


When ready to scan the LED will flash orange.

Wait until the LED flashes orange before continuing.



6 Press and release the power inserter button to start a scan. The LED will flash green during the scan.



When scan is complete and satellites are found, the LED will turn steady green.



Watch TV. Enjoy! (If you get a different color and/or flash pattern, see the on-line manual for details.)

OPERATING NOTES FOR ALL SERVICES:

PLEASE BE PATIENT! The antenna unit may lock onto the satellite in as little as 2 minutes, but may occasionally take up to 10-15 minutes.

If you wish to start a new scan (for example, the unit gets moved and you lose reception): press and release the power inserter button.

Detailed on-line manuals for each service available at kingconnect.com/support.